

# TEMPORARY INFORMATION TECHNOLOGY TRAINER & SPECIALIST CLERK'S OFFICE PORTLAND, OREGON

#### **♦ THE POSITION**

The Clerk's Office of the United States District Court for the District of Oregon is now accepting applications for the position of Temporary Information Technology Trainer & Specialist in the Portland Division. The incumbent designs and delivers end-user training on application software and basic computer skills, and assists the IT staff with a variety of day-to-day tasks. This position may be reclassified as a permanent position without further need to advertise. More than one position may be filled from this recruitment.

### **Representative Duties:**

- Designs and delivers end-user training on application software and basic computer skills.
- Performs hard drive installation and delivery of new computer images to user workstations.
- Creates user network accounts.
- Handles requests for technical support.
- Prepares systems for disposal (wiping hard drives, etc.)
- Configures user workstations for network access.
- Applies patches and updates to user workstations.
- Performs wiring-closet network cable tracing, labeling, and clean up.
- Organizes stock of software and spare parts.

# **♦ QUALIFICATIONS**

Minimum Qualifications: To be eligible for appointment at the entrance level, a candidate must possess: (1) A minimum of 2 years of progressively responsible Information Technology experience (specialized experience), with at least 1 year of experience equivalent to work performed in the Judiciary at the CL 25 level; or

- (2) Completion of the requirements for a bachelor's degree from an accredited college or university and one of the following superior academic achievement requirements:
  - a.. An overall "B" grade point average equaling 2.90 or better of a possible 4.0.
  - b. Standing in the upper third of the class.
  - c. "3.5" average or better in a major field of study.
- d. Election to membership in Phi Beta Kappa, Sigma Xi, or one of the national honorary scholastic societies meeting the minimum requirements of the Association of College Honor Societies, other than freshman honor societies; or
- (3) Completion of one academic year (18 semester or 27 quarter hours) of graduate study in an accredited university in a field closely related to the position.

<u>Desirable Qualifications</u>: Completion of a bachelor's degree in computer science, information technology, or a related field.

Specialized experience is defined as progressively responsible experience designing, implementing, or maintaining computer systems that included the completion of computer project assignments involving training, technical support, systems analysis, computer programming, systems integration, and information technology project management.

#### Candidates must also demonstrate:

- A consistent past employment record;
- Experience in dealing with routine and complex assignments;
- A demonstrated ability to think through, analyze, and interpret written communications;
- Ability to prioritize tasks and work assignments;
- Superior oral and written communication skills;
- Strong interpersonal skills; and
- A professional demeanor and appearance appropriate for a law or professional office environment.

#### **♦ SALARY RANGE**

This position is classified at a CL 27 (\$48,418 - \$78,674), depending upon the qualifications and experience of the successful candidate.

#### **Employee Benefits:**

Employees of the United States District Courts <u>are not</u> included in the Government's Civil Service classification. They are, however, entitled to the same benefits as other federal government employees. Some of these benefits are:

- Full-time employees accrue 13 days of paid vacation per year for the first 3 years of employment up to a maximum of 26 days per year at the 15-year anniversary.
- Participation in a retirement program, with optional participation in the federal government's deferred compensation program, the Thrift Savings Plan.
- Optional participation in a federal health insurance plan of choice.
- Optional participation in supplemental insurance programs, including group long-term care, group long-term disability insurance program, and dental and vision insurance programs.
- Optional participation in the flexible spending account program for unreimbursed medical, dental, and vision expenses; dependent care expenses; and commuter expenses.
- A minimum of ten paid holidays per year.
- Time-in-service for employees of other federal agencies, as well as time for those with prior military service, for determining leave accrual and retirement benefits.

#### ♦ HOW TO APPLY

To apply, submit a cover letter and chronological resume together with an Application for Federal Employment and a list of three references to the address below or electronically to hr2@ord.uscourts.gov. These items should arrive at the Court no later than 4:30 p.m. on Wednesday, December 1, 2010. The application form is available at the Court's website at www.ord.uscourts.gov in fillable format. These forms are also available at the Clerk's Offices in the Portland, Eugene, and Medford Divisions. Please type or print all information and sign and date forms where indicated. Incomplete packets and those submitted after the deadline date will not be considered. Verification of employment, education, and reference checks will be made prior to any offer of employment.

## **Temporary Information Technology Specialist & Trainer**

Office of the Clerk Human Resources Division U.S. District Court, District of Oregon 1000 SW Third Avenue, Suite 740 Portland, Oregon 97204

The Court provides reasonable accommodation to applicants with disabilities. If you need reasonable accommodation for any part of the application or hiring process, please notify the Human Resources Division of the Clerk's Office at (503) 326-8165. Determinations on requests for reasonable accommodation will be made on a case-by-case basis.

### **♦ CONDITIONS OF EMPLOYMENT**

- Employees of the United States Courts serve under "Excepted Appointments" and are considered "at will" employees. As such, employment can be terminated at any time. Furthermore, Federal Civil Service classifications do not apply.
- Duty station assignments are at the sole discretion of the Clerk of Court.
- This position is subject to mandatory participation in electronic funds transfer (EFT) for payment of net pay (i.e., Direct Deposit). (Limited exceptions are available upon request.)
- Applicants must be United States citizens or eligible to work for the United States government. Appointment is contingent upon providing proof of U.S. citizenship or proof of authorization to work in the United States as required by the Immigration Reform and Control Act of 1986.

The following conditions apply to candidates for positions with the United States District Court:

- False statements or omissions of information on any application materials or the inability to meet conditions of employment may be grounds for non-selection, withdrawal of an offer of employment, or dismissal after being employed.
- An FBI background check is required for all individuals appointed to positions in the Clerk's Office. New employees are considered "provisional hires" pending the successful completion of the FBI background check.
- The Court reserves the right to modify the conditions of this job announcement or to withdraw the announcement entirely, either of which may occur without prior written or other notice.
- All information is subject to verification and background investigation.
- If selected for a first-time appointment to a position in the District of Oregon, you will be required to complete a six-month probationary period of employment. Failure to successfully complete the probationary period may result in termination of employment.
- In the event a position becomes vacant in a similar classification within a reasonable time from the original announcement, the Clerk of Court may select an appointee from the candidates who responded to the initial announcement without posting the vacancy.

### ♦ U.S. DISTRICT COURT FOR THE DISTRICT OF OREGON

The United States District Court for the District of Oregon is a federal trial court within the Judicial Branch of the federal government. The District's geographic jurisdiction covers an area in excess of 96,000 square miles and encompasses the state of Oregon.

The District Court consists of six district judgeships, six senior district judges, six magistrate judgeships, one part-time magistrate judgeship, three recalled magistrate judges, the Office of the Clerk of Court, the U.S. Probation Office, the U.S. Pretrial Services Office, and the U.S. Public Defender's Office.

The headquarters for the Court are located in Portland with additional staffed offices in Eugene and Medford.
The Clerk's Office, under the direction of the Clerk of Court, serves as the primary administrative office for the District and employs a staff of approximately 70 deputy clerks. The Clerk's Office is responsible for a wide variety of administrative functions including case administration, courtroom and juror services, record management, appeals processing, human resources and development, budgetary and financial operations, space and facilities management, information technology, and property and procurement.
THE UNITED STATES DISTRICT COURT FOR THE DISTRICT OF OREGON IS AN EQUAL OPPORTUNITY EMPLOYER